

# Project Snapshot



## ANH Refractories Meets Auditor Requirements for Purchasing Approvals via Web Browser to Everyone in the Company Utilizing ISS Group's iPurchase™ Solution

### Challenge

ANH Refractories, (ANH), a family of companies that sells and services high-grade fireproof ceramic refractory products for high temperature applications, needed a Web-based purchasing requisition system that all users within an organization could use anywhere a Web browser could be used – any time of the day. They also needed a standardized and enforced approval process with full tracking to meet auditor requirements for Sarbanes-Oxley (SOX) compliance.

Before approaching ISS Group about their Purchasing Requisition needs, ANH needed to consider all of their challenges and find the best overall solution. They were determined that their new Purchasing solution needed to provide a fully visible Web-based system.

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James Potjunas, Applications  
Business Analyst  
ANH Refractories

### Solution

ANH Refractories selected ISS Group's iPurchase solution. iPurchase delivers complete, Web-based purchasing management and workflow seamlessly integrated with QAD's MFG/PRO® system. With iPurchase, ISS Group was able to provide this full visibility with easy approvals via email and Web links to the Web system. They also needed the employees to be able to receive purchases at the desktop, yet keep receiving functionality and budget tracking in their MFG/PRO ERP System. With ISS Group's iPurchase solution, each requisitioner can access reports showing their open and closed POs and Requisitions. Full data security ensures that users only see those records and fields that they should see, based on security roles within the system, while providing a full audit trail of all requisition approvals to meet the compliance requirements of their auditors.

### Benefits

A key differentiator for ANH's decision to go with ISS Group was their ability to provide an off-the-shelf total integration to the MFG/PRO system with the iPurchase offering. ***"The iPurchase system adds all sorts of needed controls to our payment process. Thus, we don't have the flexibility to just move stuff around as we did before...it's a good thing."*** states James Potjunas, Applications Business Analyst for ANH Refractories.