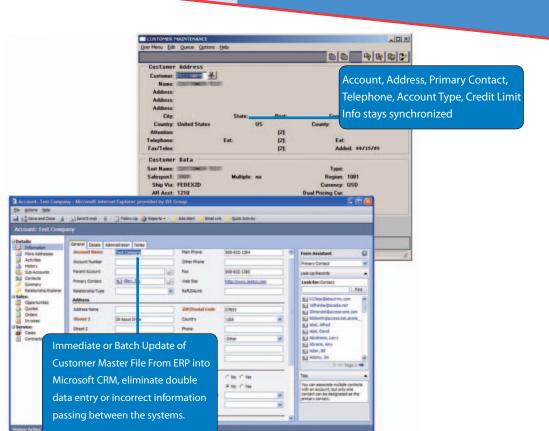# iBridge

The Only "Real-Time" Integration Solution Offering Bi-directional Functionality Between QAD's MFG/PRO® and Microsoft® Dynamics Customer Relationship Management (MSCRM)

ISS GROUP®

Account, Address, Primary Contact, Telephone, Account Type, Credit Limit Info stays synchronized

Immediate or Batch Update of Customer Master File From ERP into Microsoft CRM, eliminate double data entry or incorrect information passing between the systems.

QUICK FACTS:

• Founded in 1986

• Headquarters in Sparta, New Jersey

• Progress® Partner since 1992

• QAD® Global Product Award Winner

• Microsoft Gold Certified Partner

• Microsoft CRM Value Added Reseller (VAR) and Implementation Partner

• Microsoft Independent Software Vendor (ISV)

Microsoft®
GOLD CERTIFIED
Partner

PROGRESS
SOFTWARE

2006 Award Winner
Microsoft
GOLD CERTIFIED
Partner Excellence Award

Features of Version 4.0

- ERP Customers to MSCRM Accounts
- ERP Products to MSCRM Products
- ERP Sales Order Header to MSCRM Order Header
- ERP Sales Order Line Item to MSCRM Order Line Item
- ERP Invoice Header to MSCRM Invoice Header
- ERP Invoice Line Item to MSCRM Invoice Line Item
- ERP Sales Order Status Update to MSCRM Order Status
- Monitoring and Administration Performed in MSCRM
- Utilization of MSCRM Security Model for Secure Monitoring & Configuration
- Capacity for IT User to Configure & Map Fields Between ERP and MSCRM
- Ability to Pull Data from ANY Table - Without Writing Custom Code
- Re-Architecture of Core Application Platform Allows Lighter Code 'Foot-Print'
- Significantly Improved Performance Utilizing Less Hardware Resources

Roadmap for Version 4.1

- ERP Customer to MSCRM Account (Two Way Synchronization)
- ERP Ship-To Addresses to MSCRM Account Addresses
- MSCRM Quotes to ERP Orders
- MSCRM E-mail Alerts Triggered by ERP Data
- ERP Report Attachments to MSCRM Accounts/Products
- ERP Product Quantity Available to MSCRM Products
- ERP Product History to MSCRM Products

Benefits

- Securely Provides Up To Date Information to Sales, Operations and Customer Service Departments
- Eliminates Need to Re-Key Redundant Information in Both ERP and MSCRM Systems
- Reduces Data Entry Errors Due to Automatic Synchronization of ERP and MSCRM Systems
- Ensures All Data Validations Required in ERP and MSCRM Systems are Fully Enforced
- No Data Will Be Lost - Even if One Application is Not Available